

Clean Planet
Happy People
Shared Prosperity
Emerging Concepts

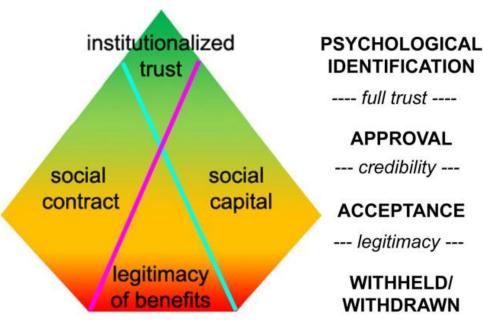
SBE19 SUSTAINABLE BUILT ENVIRONMENT

Helsinki, Finland May 22-24, 2019

Social license to operate

Ilari Aho

"The *Social License to Operate* (SLO), or simply social license, refers to the ongoing acceptance of a company or industry's standard business practices and operating procedures by its employees, stakeholders and the general public." (investopedia.com)



| | | | to management tool: How the social license to operate |
|---------------------|------------------------|-------------------|---|
| can stabilise the s | ocio-political environ | ment for business | |

| LEVEL OF SOCIAL LICENSE | SYMPTOMS/INDICATORS | | |
|------------------------------|---|--|--|
| WITHHELD / WITHDRAWN | Shutdowns, blockades, boycotts, violence / sabotage, legal challenges | | |
| ACCEPTANCE / TOLERANCE | Lingering/recurring issues & threats, presence of outside NGOs, watchful monitoring | | |
| APPROVAL / SUPPORT | Company seen as good neighbour, pride in collaborative achievements | | |
| PSYCHOLOGICAL IDENTIFICATION | Political support, co-management of projects, united front against critics | | |

[©] Socialicense.com (2010)







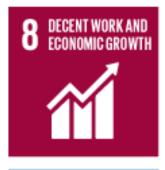
























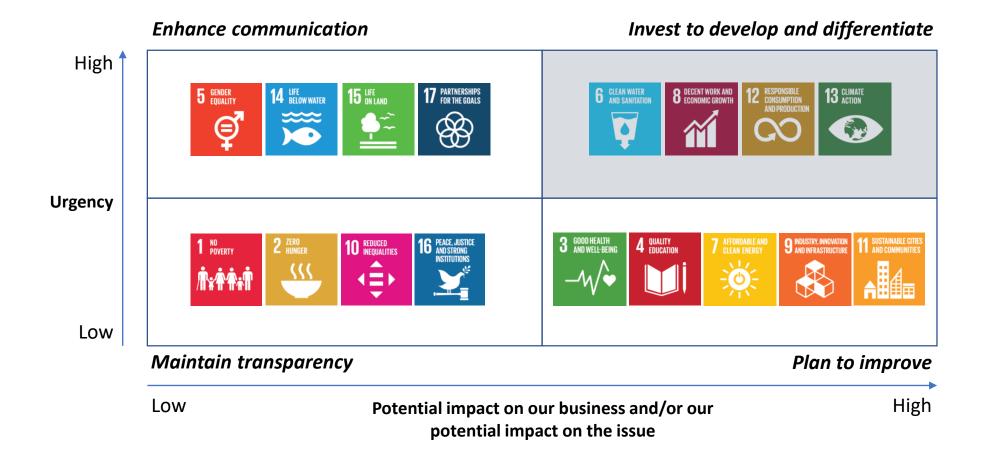








Our sustainability strategy is focused on SDGs with high impact potential and/or opportunity for our business

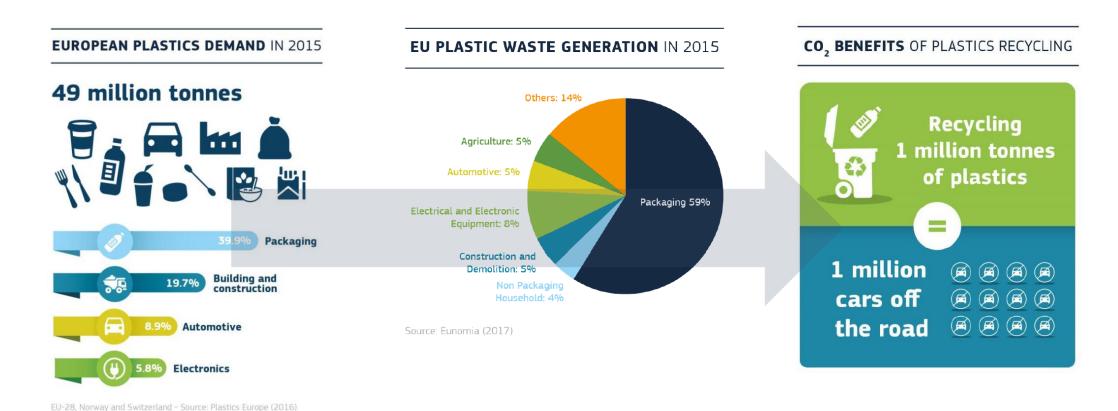


Leadership position is targeted within the four SDGs most relevant to our business

| | Key business | Basic compliance | Established | Leadership |
|---|--|--|---|--|
| SDG 6 CLEAN WATER AND SANITATION | sustainability driver Water Scarcity & Security | Meeting regulatory requirements & industry standards | Programme & targets for improving internal water efficiency Systems and solutions avoiding waste of water | Intelligent solutions to ensure water quality and efficiency Process water returned at a higher quality level than it was first obtained Partnerships to protect and restore water |
| 12 RESPONSIBLE CONSUMPTION AND PRODUCTION | Move to a Circular Economy | Reduce waste to landfill | Waste as resource to own production Design for recyclability | zero waste over product life cycle 100% verified sustainable raw materials |
| 13 CLIMATE ACTION | Climate Change | Reduced footprint Energy efficient systems & solutions | Following science based targets | Carbon neutral, moving to carbon positive Partnerships in decarbonisation |
| 8 DECENT WORK AND ECONOMIC GROWTH | Value Chain Transparency & Responsibility | Passive supplier screening for basic transparency | Engaging with suppliers to advance their ESG topics Change our purchases accordingly | Collaborating across value chain to advance ESG topics Incentivising partners to change |

Plastics in a Circular Economy

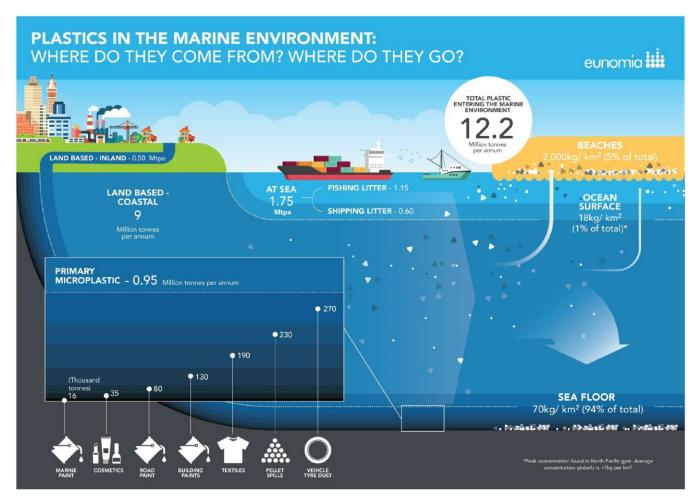
Long life time plastic investment products have a major role to play in increasing plastic recycling and reducing plastic waste



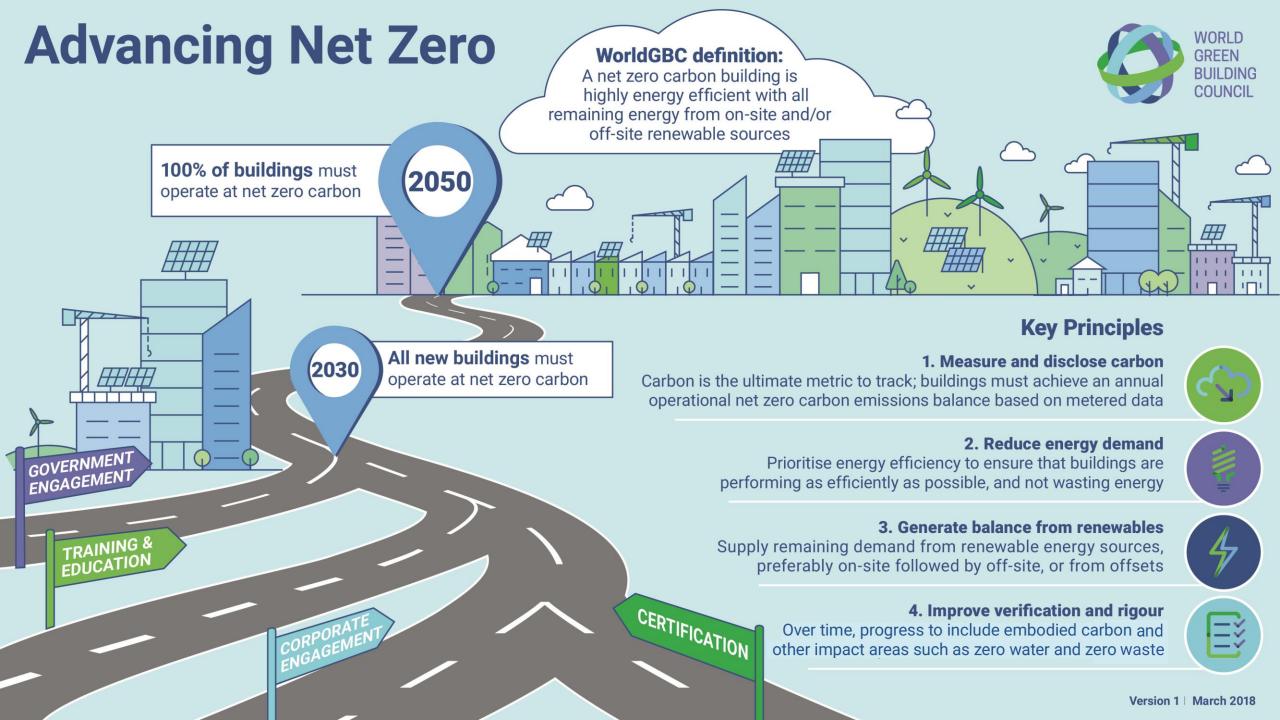
Source: A European Strategy for Plastics in a Circular Economy, European Commission; January 16, 2018

Microplastics: an environmental and business challenge

- Largest sources of microplastics in the marine environment are secondary microplastics from plastic litter etc
- Recycled content utilization in long life time investment products provides a sink for plastic waste and reduces the creation of secondary microplastics
- The industry is committed to minimizing direct emissions of microplastics from pellet spills etc, through engagement in programmes such as Operation Cleansweep



Source: Plastics in the Marine Environment. Eunomia, June 2016.





1. Operational Carbon

Track metered performance



2. Energy Efficiency

Reducing Energy Wastage



3. Renewable Energy

Onsite / Offsite / Offset



4. Expand Scope

i.e. embodied carbon, other impact emissions





The Net Zero Carbon Buildings Commitment



Advanced trajectory for *all new and existing buildings within direct control* of the organisation to *operate at net zero carbon* by 2030; regulate for *all buildings* to operate at net zero *by 2050*



Measure, disclose and assess annual *asset and portfolio* energy demand and carbon emissions



Develop and implement a *decarbonisation roadmap* outlining key actions and milestones towards *energy efficiency and renewable energy*



Demonstrate enhanced energy performance, reduced carbon emissions & progress towards net zero carbon assets and portfolio



Act as a *catalyst* through core business activities for further action within respective **supply chains**

The Net Zero Carbon Buildings Commitment





Thank you!

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