

Citizen engagement in public-private partnerships for sustainable transition 19.11.2021 at 10-11:30 (EET)

Merja Ryöppy | Design Research Specialist

KONE Corporation





SPARCS community engagement

➤ SPARCS partners develop a community engagement strategy across the cities

- Espoo community engagement task 3.6 includes subtasks:
 - People flow and daily journey
 - Co-creation for energy positive behavior
 - Sustainable lifestyle



MOBILITY OPERATORS







Citizen participation on sustainable development in Espoo

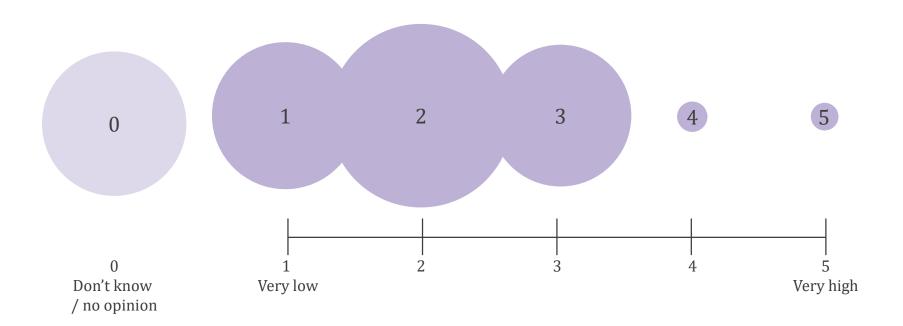


[Report: Citizen participation on sustainable development in Espoo, Online survey, Collected: October 2021, Respondents: 243]





Citizens' chance to impact Espoo city's sustainability work

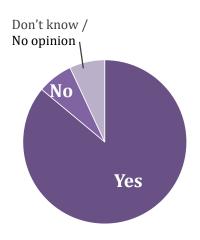


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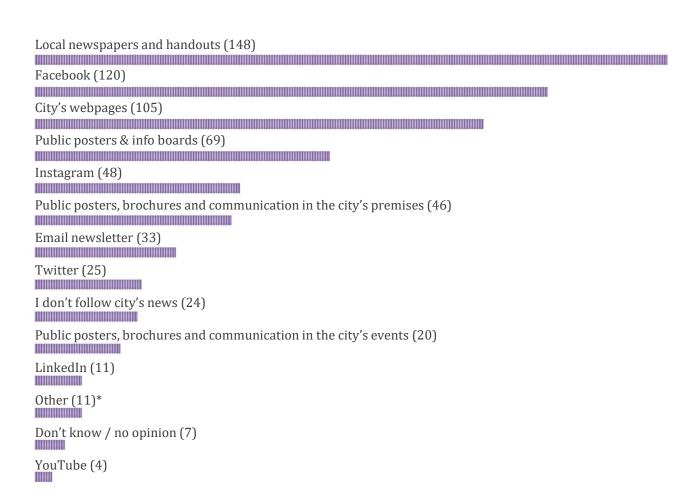




Are you interested to follow the city of Espoo and the citizens' common path towards sustainability and receive information on sustainable development?



In which medias you follow Espoo city's news on sustainable development? (nr of replies, multiple choices)

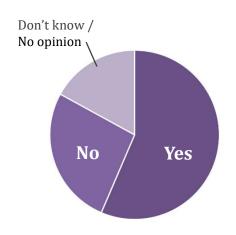


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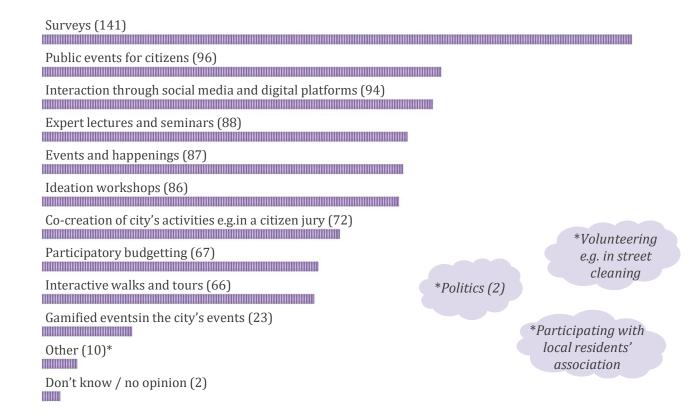




Are you interested to participate in the planning and execution of the city's sustainability work?



How would you like to participate in sustainability work? (nr of replies, multiple choices)

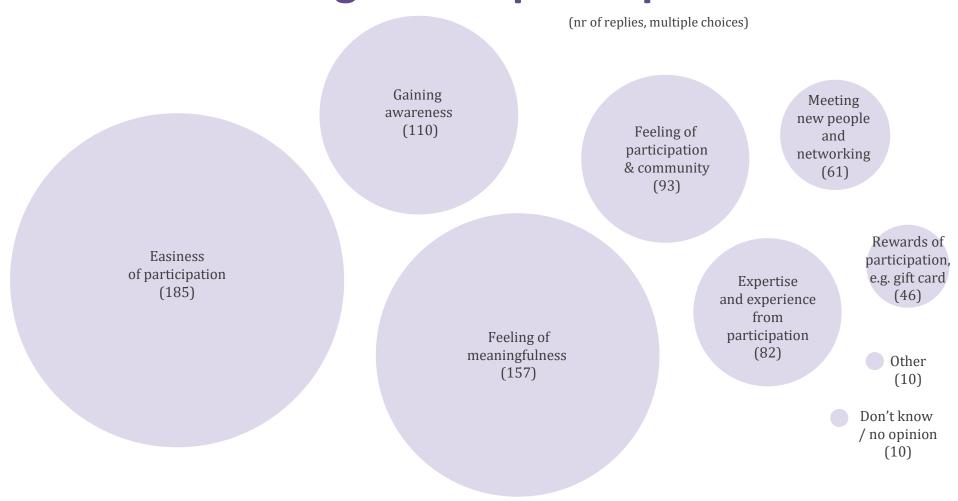


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What would increase citizens' willingness to participate?



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Webinar programme



10:00

Welcome and opening words

Janne Tähtikunnas, CEO, (RIL) Finnish association of Civil Engineers

Merja Merja, Design research specialist, KONE Corporation & SPARCS T3.6 Community engagement



10:35

Panel discussion: Role of private sector in citizen-centric urban and sustainable city development

Saga-Sofia Santala, Design research specialist, KONE Corporation

Elina Ekelund, Sustainability Manager, Citycon



11:25

Wrap up and closing words

Citizen engagement: Arenas for interaction and participation

Anna Zhelnina, Dr. in sociology, citizen engagement and social movements research, Helsinki Institute of Urban and Regional Studies, University of Helsinki



City development and citizen engagement in the city level

Heli-Maija Nevala, Service Manager, Communication and participation, Urban Planning Department, City of Espoo







Insights from Lippulaiva citizen engagement

- Mixed-use urban development project in Espoonlahti
 - ▶ 100 stores and services
 - ▶ 44,000 sq. meters of leasable area
 - Opening in March 2022
- Citizen engagement
 - ► Target: Strong social and community relationships
 - Buddy class
 - ▶ A school class is engaged to Lippulaiva project for 3 years
 - ▶ Meetings with students with informative lessons supporting curriculum
 - Youth work (Nuorten Palvelu Ry in Finnish)
 - ► To engage and listen the wishes of youngsters
 - ▶ Meetings with different topics (workshops, construction site visits...)
 - Buddy families
 - Cooperation with library
 - Questionnaires, co-designing of Lippulaiva and library
 - ► Lippulaiva virtual room (https://webar.arilyn.com/lippulaiva/)

Elina Ekelund/Citycon Oyj Citizen Engagement, 19.11.2021



Rendering of Lippulaiva (Source: Citycon)



Buddy class on the site visit (Source: Citycon)







Planning of Buddy class actions and pictures of meetings with Lippulaiva buddy class in 2020 – 2021 (Source: Citycon)



Buddy class plans (Source: Citycon)

Dedicated to People Flow



Mobile probing with citizens



USER STUDY

10 diverse citizens of Espoo (Finland) 8/2020-12/2020

Preliminary survey, preliminary interview, 8 weeks mobile probing task, final interview, codesign workshop

Analysis has been conducted in KONE internal co-analysis workshops and by service design agency Hellon by utilizing artificial intelligence



Huomio 9.9. matkalta Selloon: erittäin hyvä valollinen risteys, joka toimii nappia painamalla. Eli käytännössä jalankulku muuten punaisilla valoilla, mutta heti nappia painamalla vaihtuu vihreäksi. Yleensä risteys on rauhallinen, paitsi klo 8-9 ja 16-17



Länsiväylälle pääseminen kestää kauan kahden peräkkäisen liikennevalon takia. Jono kasvaa helposti yli 500-metriseksi ruuhka-aikaan.



Hienosti menee Tesla autopilotilla Porvoon moottoritiellä kotia kohti.



Tänään käytin Sortin kuljetuspalveluita ja romut lähti lähikoulun (300m) pihalta ilmaiseksi käsiteltäväksi. Mahtavaa palvelua.



Lähdössä ulos kaverin kanssa, vaihteeks en ole itse kuskina vaan kaveri tuli hakemaan! Vielä mitään hajua minne mennään, sinne minne tiet meidät vie

Horizon 2020
European Union funding
for Research & Innovation

KONE

1.5 degree lifestyle workshops



1 WORKSHOP

23 citizens from 12 households in Espoo 11/2021 1 WORKSHOP planned

Recruiting survey, carbon footprint calculation, playing Climate puzzle game, short final interview

Follow-up study planned in 6 months



